

Friend and Family Test August 2017.

How would you recommend our GP practice to your Friends and Family?

Extremely Likely	1
Likely	2
Neither likely or unlikely	
Unlikely	1
Extremely Unlikely	2
Don't Know	

General Comments

“have attended the gp practice since 1956 “

“waiting to match “

“nothing is 100% maybe the way appointments are conducted by booking them by telephone I find sometimes frustrating “

“I have waited 2 months for my blood test report Your receptionist told it has missing. But I found that in surgery manage to get the results to your surgery but your any staff haven't had courtesy to call and text me”

“receptionist rude advised to see a private gp as I was told it was too much trouble for figges marsh to deal with appointments changed last minute “